

Issue #28, February 2011

## This Issue

1. **Policies, tools and templates to support compliance with the Disability Act**
2. **Association for Qualitative Research Conference in Cairns August 23, 24, 25, 2011**

### **Policies, tools and templates to support compliance with the Disability Act**

The Victorian *Disability Act 2006* (the Act) brings substantial reform and provides the framework for delivering more flexible support services based on maximum choice and a person's individual requirements.

To assist service providers, and their stakeholders, in understanding the requirements of the Act a range of information provision activities, tools and templates have been developed and made available. They include:

## Written documents presented in standard English, easy read English and pictographic formats

1. **A Guide for Disability Service Providers** - The guide provides an introduction to the Act outlines the major areas and identifies key points for disability service providers. It offers specific information about:
  - The objectives, principles and definitions of the Act
  - How it pertains to persons with an intellectual disability
  - Providing advice, notification or information under the Act and what disability service providers must provide
  - The role and functions of Government:
    - The Secretary: roles, functions and powers
    - Victorian Disability Advisory Council
    - State Disability Plan
    - Disability Action Plans
    - Disability Services Commissioner
    - Victorian Civil and Administrative Tribunal
    - Disability Services Board
    - Community visitors
    - Senior Practitioner

- Receiving support from disability service providers
  - How people gain access
  - How support is planned
  - Managing the finances of individuals
  - Restrictive interventions
  - Compulsory treatment
  - Complaint and review systems
  - Moving from one support type or service to another
- Specific types of support
  - Strengthening rights in residential services
  - Community residential units
  - Residential institutions
- Standards and monitoring of performance
  - Supporting high quality services
  - Registration of disability service providers

**2. About the Disability Act 2006 – Flip Chart** - Like the *Guide for Disability Service Providers* the *Flip Chart* provides a range of information that providers need to know to ensure

compliance however it offers it in a concise and easy to access manner.

The *Flip Chart* is available in two formats - standard English and easy English with pictographs - making the information accessible to a greater number of people.

**3. Disability Act 2006 Policy and Information Manual** - This manual offers a range of information about the program specific policies and operating procedures that support delivery to people with disability

**4. Information Sheets for Service Providers covering a range of topics including:**

- Registration of Disability Service Providers
- Residential Rights For People Living In Community Residential Units
- Provision of Information
- Planning For People With A Disability
- Restrictive Interventions

**5. Details for service providers of particular governmental policies including:**

- Disability Services Planning
- Disability Services Access
- Rights and Accountability: Management of Money
- Strengthening Rights in Residential Services
- Complaints

**6. Policy and practice implementation guides and guidelines for service providers including:**

- Guidelines For Setting and Collection Of Residential Charges – Community Service Organisations
- Planning Policy Resource Kit and Implementation Guide
- Disability Services Access Policy – An implementation Guide
- Accessible events guidelines
- Restrictive Interventions Implementation Guide
- Residential Treatment Facilities Implementation Guide
- Supervised Treatment Orders Implementation Guide.

**7. Details of Significant Interested Parties such as:**

- The Senior Practitioner
- The Disability Services Commissioner
- Community Visitors

**8. Complaints Checklist and information brochure**

**9. Information relating to Residential Statements**

**10. A range of fact sheets for people with disability, families and carers presented in a variety of formats are available and include information relating to:**

- An Overview of the Act
- Community Inclusion
- Standards and Monitoring Performance
- Provision of information
- Complaints about Disability Services
- Information that providers must offer to service users about the services they receive
- Service access
- Planning

## Multi media

1. **Getting into the Act DVD** - This DVD has been produced to provide information for self advocacy groups explaining the key areas of the Act.
2. **Housing: Know your rights - Information on residential rights under the Act features in this DVD**
3. **Have a crack! – Coco’s plans**
4. **Have a crack – Coco’s complaint**



## Notice Board

**Association for Qualitative Research Conference in Cairns August 23, 24, 25, 2011 – see attached flyer**

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## LDC Group Website:

[www ldc net au](http://www ldc net au)

We are constantly updating our website. Check it out!

If you are interested in a particular subject that you would like us to write about, please email us. If we consider that we can competently discuss the subject then we will provide an article in the newsletter. Requests should be emailed to: [mark@ldc.net.au](mailto:mark@ldc.net.au)

To unsubscribe to the newsletter please send an email to: [ldcquarterly@ldc.net.au](mailto:ldcquarterly@ldc.net.au) and type 'unsubscribe' as the subject.



**AQR /DISCOURSE, POWER, RESISTANCE 'DOWN UNDER' CONFERENCE: CAIRNS AUGUST 23, 24,25, 2011**

WILL THE REAL EVIDENCE PLEASE STAND UP: POLITICISING QUALITATIVE RESEARCH

### Call for Abstracts and Registration

[www.aqr.org.au](http://www.aqr.org.au)

- **All Abstracts must be submitted - Tuesday March 8, 2011.**
- **Notification of acceptance of Abstracts - Friday April 1, 2011.**
- **Early Bird Registration closes May 1, 2011.**
- **Final date for Registration- 1 July 2011**
- **Conference Opens August 23, 2011**

DPR 'down under' promises to be an exciting event that will unite scholars, practitioners and researchers from across Australia, the United Kingdom, South Africa, the Caribbean, Nth America, Poland, Asia and the world. Delegates will have the opportunity to participate in critical discussion around contemporary approaches to the doing of qualitative research.

We are delighted to announce that **Pat Sikes, Fazal Rizvi and Linda Tuhiwai Smith** have accepted invitations to give keynote presentations. These are academics with outstanding international reputations for their contributions to critical issues in contemporary research practices.

**We look forward to welcoming you in Cairns in tropical North Queensland, gateway to the Great Barrier Reef, The Atherton Tablelands and Daintree Rain Forest. The conference will be held at: Rydges Tradewinds Hotel, 137 The Esplanade, Cairns, QLD +61 7 40530 Conference Opens August 23, 2011. [www.rydges.com/tradewinds](http://www.rydges.com/tradewinds)**

For further information please email: [conference@aqr.org.au](mailto:conference@aqr.org.au)