

4. **If you have been given information by your service provider about those things, please answer the question below:**

Was the information explained to you?

- It was not explained at all It was explained a bit It was explained very clearly

5. **Do you have a support plan?**

- Yes No

6. **How involved were you in the development of your Support Plan?**

- I wasn't involved much at all
 I was involved quite a bit
 I was very involved and felt I was in control of it

7. **Were you asked if you wanted someone (other than the provider) to help you in the planning process?**

- Yes No

8. **If you said that you did want someone to help you, please answer the two questions below:**

- | | Yes | No |
|--|--------------------------|--------------------------|
| Were you asked who you wanted to help you with the planning? | <input type="checkbox"/> | <input type="checkbox"/> |
| Did your service arrange for this person to assist you? | <input type="checkbox"/> | <input type="checkbox"/> |

9. **How happy are you that the plan reflects what you need and prefer:**

- Not at all happy Fairly happy Very happy

10. **Does the plan help you to do things you want such as hobbies, interests and seeing friends?**

- Not at all Partly It helps a lot

11. Do you have a copy of the plan?

Yes

No

12. Was the plan written in a way that you could understand?

Yes

No

13. Was the plan explained to you?

Yes

No

14. Have you asked for any changes to your plan?

Yes

No

15. If you answered "Yes" please answer the following:
Were they changes that you wanted made?

Yes

No

16. Do you have more than one service provider?

Yes

No

17. If you answered "Yes" please answer the following:
Were you asked if you wanted one combined plan?

Yes

No

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25. If the plan was difficult to understand, was it given to a family member or someone else that you chose to explain it to?

- Yes
- No
- Not that I remember
- I didn't need assistance to understand the plan

26. Did your service tell you that you could ask for a review by VCAT?

- Yes
- No