

XXXX

# Parent's Survey Form

*(Completing this page is optional)*

**NAME:**

Please tick which town you receive XXXXX service in:

XXXX

XXXX

XXXX

XXXX

Please return completed form to:

XXXX

XXXX

XXXX

By XXXX

# Parent's Survey Form

In responding to each of these statements, please tick the boxes, using the following scale:

1. Don't know    2. Never    3. Sometimes    4. Usually    5. Always

1.	<b>Positive Climate</b>	1.	2.	3.	4.	5.
1.1	XXX is a welcoming, fun and happy place to be					
1.2	Client contributions are recognised and acknowledged					
1.3	Parent contributions are recognised and acknowledged					
1.4	Staff contributions are recognised and acknowledged					
1.5	Clients are happy to be at XXX					

Comments:

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2.	<b>Sense of Ownership/Levels of Community Involvement</b>	1.	2.	3.	4.	5.
2.1	Parents are able to be involved in XXX					
2.2	Parents, staff and clients work well together to achieve common agreed goals					
2.3	Parents are proud of XXX and what it stands for					
2.4	Clients are proud of XXXX and what it stands for					
2.5	Staff are proud of XXX and what it stands for					
2.6	Parents know the common goals of the XXX community					

Comments:

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In responding to each of these statements, please tick the boxes, using the following scale:

1. Don't know    2. Never    3. Sometimes    4. Usually    5. Always

<b>3.</b>	<b>Quality of Relationships</b>	<b>1.</b>	<b>2.</b>	<b>3.</b>	<b>4.</b>	<b>5.</b>
3.1	Clients are treated with respect in XXX					
3.2	Parents are treated with respect in XXX					
3.3	Staff are treated with respect in XXX					
3.4	Clients work well together in XXX					
3.5	Parents work well together in XXX					
3.6	Staff work well together in XXX					

Comments:

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<b>4.</b>	<b>Ongoing Learning</b>	<b>1.</b>	<b>2.</b>	<b>3.</b>	<b>4.</b>	<b>5.</b>
4.1	Clients are challenged to produce their best					
4.2	Clients are learning to the best of their ability					
4.3	Clients are given purposeful and challenging work					
4.4	Parents are encouraged to be involved in their son/daughters learning					
4.5	Staff provide good role models as learners					
4.6	XXX prepares clients well for our changing Australian Society and they are given the skills to become lifelong learners					

Comments:

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In responding to each of these statements, please tick the boxes, using the following scale:

1. Don't know    2. Never    3. Sometimes    4. Usually    5. Always

<b>5.</b>	<b>Educational Leadership</b>	<b>1.</b>	<b>2.</b>	<b>3.</b>	<b>4.</b>	<b>5.</b>
5.1	XXX has a clear sense of what it is trying to achieve					
5.2	Staff keep up to date with the latest developments in their field					
5.3	XXX is well run and managed					
5.4	Staff conduct themselves professionally					
5.5	It is exciting to be part of XXX					

Comments:

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<b>6.</b>	<b>Decision Making Processes – IPP's</b>	<b>1.</b>	<b>2.</b>	<b>3.</b>	<b>4.</b>	<b>5.</b>
6.1	If you wanted changes to programs do you know how to go about it?					
6.2	Are you actively involved in decision making?					
6.3	Staff are appropriately involved in decision making					
6.4	XXX actively seeks feedback from those affected by decisions					

Comments:

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In responding to each of these statements, please tick the boxes, using the following scale:

1. Don't know    2. Never    3. Sometimes    4. Usually    5. Always

7.	Communication	1.	2.	3.	4.	5.
7.1	There is good communication between XXX and home on policy matters					
7.2	There is good communication between XXX and home on curriculum IPP matters					
7.3	There is good communication between XXX and home on social and other matters					
7.4	Staff communicate well with one another					
7.5	There are clear channels through which parents can give feedback to XXX					
7.6	There is good communication about how well son/daughters are performing at XXX					

Comments:

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8.	Conflict Management	1.	2.	3.	4.	5.
8.1	When disputes occur, all sides are treated fairly					
8.2	There are clear processes for handling disputes					
8.3	Issues can be raised with confidence					
8.4	Clients are taught how to manage conflict					
8.5	Clients feel safe and secure at XXX					

Comments:

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In responding to each of these statements, please tick the boxes, using the following scale:

1. Don't know    2. Never    3. Sometimes    4. Usually    5. Always

9.	Physical Environment and Resources	1.	2.	3.	4.	5.
9.1	XXX sites are a physically attractive place					
9.2	Grounds are tidy and well cared for					
9.3	All buildings are well maintained					

Comments:

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Do you wish to make any other comments that were not covered in the survey?

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***"Thank you for taking the time to complete this survey"***