



Issue #24, December 2009



Christmas Issue

1. [Making the Victorian Disability Services Quality Framework part of everyday work](#)
2. [Grampians Self-Directed Approaches Project](#)



Making the Victorian Disability Services Quality Framework part of everyday work

During 2009 LDC Group provided training on *Understanding the Quality Framework* on behalf of DHS Disability Services. A number of agencies were unable to attend training on the scheduled days and some people were unable to attend training because sessions were fully booked in the latter part of 2009. In response to this demand, LDC Group will continue to provide the training if there are sufficient numbers of participants. We have set up an announcement on the LDC Group website and if you are interested in attending training please submit your details on the form provided, indicating you are interested in training, so we can contact you to discuss the training details.

In addition to training on *Understanding the Quality Framework* our team has continued to support individual agencies to implement the Quality Framework in preparation for the auditing cycle. If your organisation would like to receive support on implementing the Quality Framework please go to the same announcement and complete the same form indicating that your interest is in receiving organisational support. We will then contact you to discuss how we have provided support to other organisations and what would be beneficial to you.



Some examples of this work is described on our web page tab 'Projects' – 'Disability'.



Grampians Self-Directed Approaches Project

Self-directed approaches recognise that the person with disability is at the centre, and as much as they are able, should be in charge of planning, funding and support they require.

The Grampians Self-Directed Approaches Project will support organisations to develop ways that will ensure people with disability can gain the support they want from where they want in the ways they want. This is self-directed approaches to support.

Organisations involved in the project include:

- Araluen Centre
- Asteria Services Inc
- Best Community Development
- Cooina - West Wimmera Health Services
- Karden Disability Support Foundation
- Karkana Support Service
- McCallum Disability Services
- McGregor House
- Murdoch Community Services
- PINARC Support Services
- Stawell Intertwine Services
- Woodbine Inc

LDC Group has been engaged to:

- Conduct 4 workshops for agencies to learn about self-directed services
- Visit agencies to help them discover what they might need to do differently in offering self-directed services and how to go about it
- Develop a resource kit of information, templates, tools and ways of working so that agencies can make self-directed services the everyday way of supporting people with disability
- Maintain up-to-date information about the project at www ldc.net.au

The Grampians Self-Directed Approaches Project began in October 2009 and will finish in October 2010.



Christmas Office Hours

Our office will close on Wednesday 23 December 2009 and re-open Monday 11 January 2010.

If you are interested in a particular subject that you would like us to write about, please email us. If we consider that we can competently discuss the subject then we will provide an article in the newsletter. Requests should be emailed to: mark@ldc.net.au

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